

January Tastes: Spinach & Artichoke Dip



- 2 – 10 oz pkgs of chopped frozen spinach
- 1 can artichoke hearts
- 1 stick butter
- 1 onion – finely chopped
- 2 cloves of garlic
- 4 oz cream cheese – cut in small pieces
- 8 oz sour cream
- ¾ cup Parmesan cheese
- 4 oz Monterey Jack or Pepper Jack cheese -
grated

Cook spinach in the microwave, according to package, drain well and transfer to a mixing bowl.

Saute' onion, garlic and butter, Remove onions and add to spinach.

Add cream cheese, mix well, then add the sour cream.

Chop artichoke hearts finely, add to mixture and stir well.

Stir in Parmesan and either Monterey Jack or Pepper Jack cheeses.

You can add Cajun seasoning, salt and pepper to taste. Place in a casserole dish and microwave for 10 minutes or until heated and serve.

January Key Tips: for Business Interruption



- **Early assignment** of business income loss to a qualified adjustment team is essential. A specifically designed survey conducted early in the process will preserve information that might otherwise be lost or corrupted.
- **Communication** is important to the adjustment process, but never more important than in the business income loss adjustment. Lines of communication should be open early and consistently maintained.
- **Coinsurance and Extra Expense** are often the more difficult issues with the adjustment of loss of income claims. Early handling of both is essential to control of Extra Expense and to minimize the development of problems in the claim.
- **Financial documentation**, for the most part, submitted for use in business income losses is **Commonly Referred to As Perpetually** problematic paperwork. No matter how detailed the explanation in the request, this is the norm rather than the exception. Records arrive that are handwritten on legal pads and ledger sheets, loosely entered into accounting software, illegible or in the form of check stubs and bills that have not been categorized. Assisting the insured in record reconstruction and alternative documentation is a large part of the case manager's job. Early contact and request is key to obtaining the most comprehensive documentation.